

PRIVACY POLICY

What information do we collect?

We collect information from you when you register, respond to a survey, or fill out a form. Thornlands surgery will never send emails requesting any credit card information or other personal information.

What do we use your information for?

Any of the information we collect from you may be used to personalise your experience, enabling us to better respond to your individual needs, improve customer service by using your information to more effectively respond to your customer service requests and support needs

The email address you provide during registration may be used to send you information and updates pertaining to company news, updates, special promotions or service information etc.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information.

Do we use cookies?

No. However, the default settings of your browser may allow cookies from your Search Engine or Internet Service Provider to save a cookie on your machine. Cookies are small files that a site or its ISP transfers to your computer's hard drive through your Web browser (if you allow) that enables the site or ISP systems to recognise your browser and capture and remember certain information.

Thornlands Surgery does not use cookies to track your browsing experience with us.



If you prefer, you can choose to have your computer warn you each time a cookie is being sent or you can choose to turn off all cookies via your browser settings.

Do we disclose any information to outside parties?

We do not sell, trade or otherwise transfer any of your information to outside parties. This does not include trusted third parties who assist us in operating our website, conducting our business or servicing you, so long as those parties agree to keep this information confidential - in line with this Policy Statement. We will, however, release your information when we believe it is appropriate to comply with the law, enforce our site policies or protect ours or others' rights, property, or safety. No information will be provided to any other parties for marketing, advertising or similar such uses.

Third Party Links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third-party sites have separate and independent Privacy Policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Terms and Conditions

Please also visit our <u>Terms and Conditions</u> section establishing the use, disclaimers and limitations of liability governing the use of our website.

Your Consent

By using our site, you consent to this Privacy Policy.



Changes to our Privacy Policy

If we decide to change our Privacy Policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this Privacy Policy, you may contact us using the information below.

The Practice Manager

Thornlands Surgery

3 Cleveland-Redland Bay Road

Thornlands 4164

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